

PROGRAM SPOTLIGHT
MARY'S PLACE
SUPERVISED
VISITATION & SAFE
EXCHANGE CENTER

Tour presented by

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At a glance



Established in 2006



Bend, Oregon

Serving primarily central Oregon. One parent must live in Deschutes County, but the other can live anywhere. Parents come from all over the state, and even from out of state occasionally.



Community served

Bend (pop. approx. 100,000) is a beautiful, outdoor recreation-focused city in the center of Oregon, where the average price of a home is over \$700,000 and people with the privilege to live anywhere have flocked to the area. At the same time, poverty, houselessness and difficulty in making a living wage are big issues for many people. The majority population are white, cisgender English speakers. The biggest minority population are Latinx people, largely from Mexico. Black and Native American folks are the next largest group. Outside of Bend, the county is mostly rural with a number of small towns.



MARY'S PLACE FUNDING

OVW JFF funding synopsis

- Began with OVW planning grant in 2004
- Mary's Place opened with Safe Havens grant in 2006
- Since then, Mary's Place has been funded with OVW Save Havens or Justice for Families grants with the exception of 2013
- Current OVW JFF grant ends September 2023

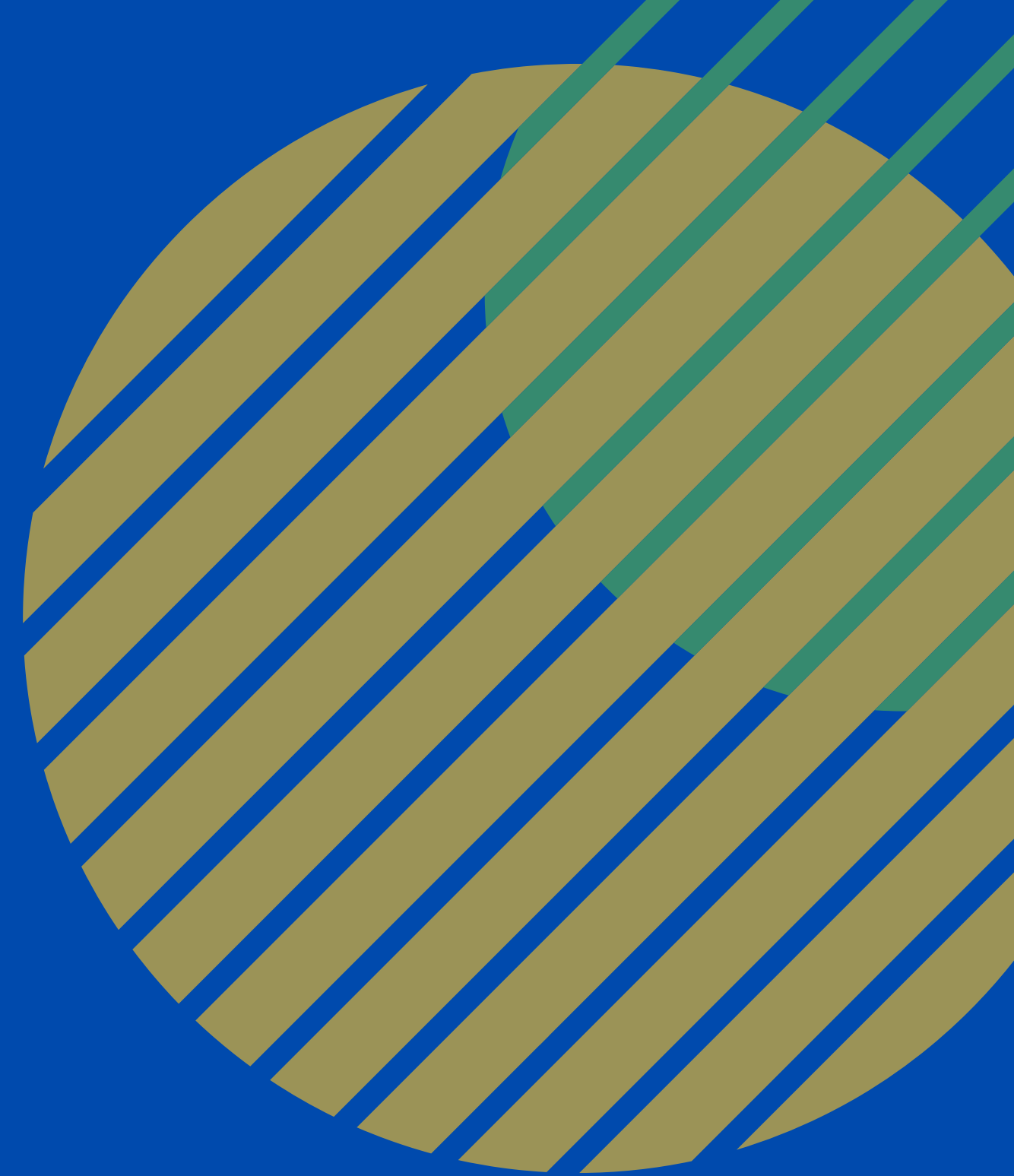
Use of funding

- Some hours of the Mary's Place Legal Advocate, who works only with Mary's Place clients.
 - 1.0 FTE (mostly supported with other DV funding)
- Bi-lingual (Spanish & English) Legal Advocate located in Courthouse
 - Daily restraining order clinic
 - Overall advocacy work with a focus on increasing access for Spanish-speakers
 - 1.0 FTE
- Traveling and training funds set aside for judicial DV training with NCJFCJ

MARY'S PLACE FUNDING CONTINUED

Other funding sources

- OVW JFF funding covers around a third of our visitation center budget. The rest comes from:
 - Court filing fees from divorce/custody
 - State Justice Reinvestment Grant (state funds to reduce incarceration that have a 10% victim service set-aside)
- Small county grant
- Private grants and donations



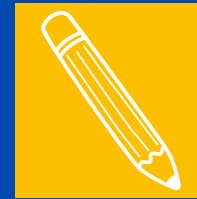
Mary's Place Supervised Visitation and Safe Exchange Center



Visitation services provided

Supervised visits and supervised exchanges

- Exclusively by and between parents with regards to safety risks related to domestic violence, sexual assault, stalking, or child sexual abuse



About our services

- On average, we serve between 35–45 families per month

Mary's Place



Hours

Open 7 days a week

- Visits and exchanges
 - Monday, Thursday, Friday
 - Between 6–9pm
 - Saturday
 - 9am–5pm
 - Sunday
 - 12–7:30pm
- Office hours for orientation, scheduling, and admin work
 - Monday–Friday, typically 9am–6pm
 - Orientations can also occur on weekends if needed and if staffing is available



About our team

- Program director
- 2 program coordinators/lead facilitators
 - Full-time: 35 hrs/week
- 5 part-time facilitators
 - Average 20–24 hrs/week
 - One bilingual/bicultural (Latinx) facilitator
- One full-time DV advocate
- We have a minimum of 2 facilitators per shift, and more typically 3–4
- Weekly staff meetings
 - 2–2.25 hours



MEETING THE DIVERSE AND UNIQUE NEEDS OF OUR FAMILIES

We try to learn and stay aware of what unique needs each family brings, and then be creative.

We have bilingual staff for our Spanish-speaking clients. To a degree, we can make specific adjustments for families.



COMMUNITY PARTNERSHIPS

Mary's Place is part of a DVSA Program, which is a big advantage. The partner we engage with the most is the court, and others include:

- Law enforcement
- Parole/probation
- Legal aid
- Mental health services
- District attorney
- Child welfare
- BIP

After 17 years, we mainly connect with a larger group via our DV Council, which meets quarterly. We have individual meetings with the court and legal aid on a more frequent and/or as needed basis. We try to have working relationships with partners so that we have a go-to person in each of those connections.

MARY'S PLACE PHYSICAL SPACE

Visits take place in a daycare center (private M-F during office hours, Mary's Place on nights and weekends)

Overall space

- 7-8 individual rooms
 - Kitchen
 - Child-sized bathrooms
 - Outside fenced playground
- Office located on upper level of building, which is shared with county behavioral health staff and another nonprofit (United Way)

Access

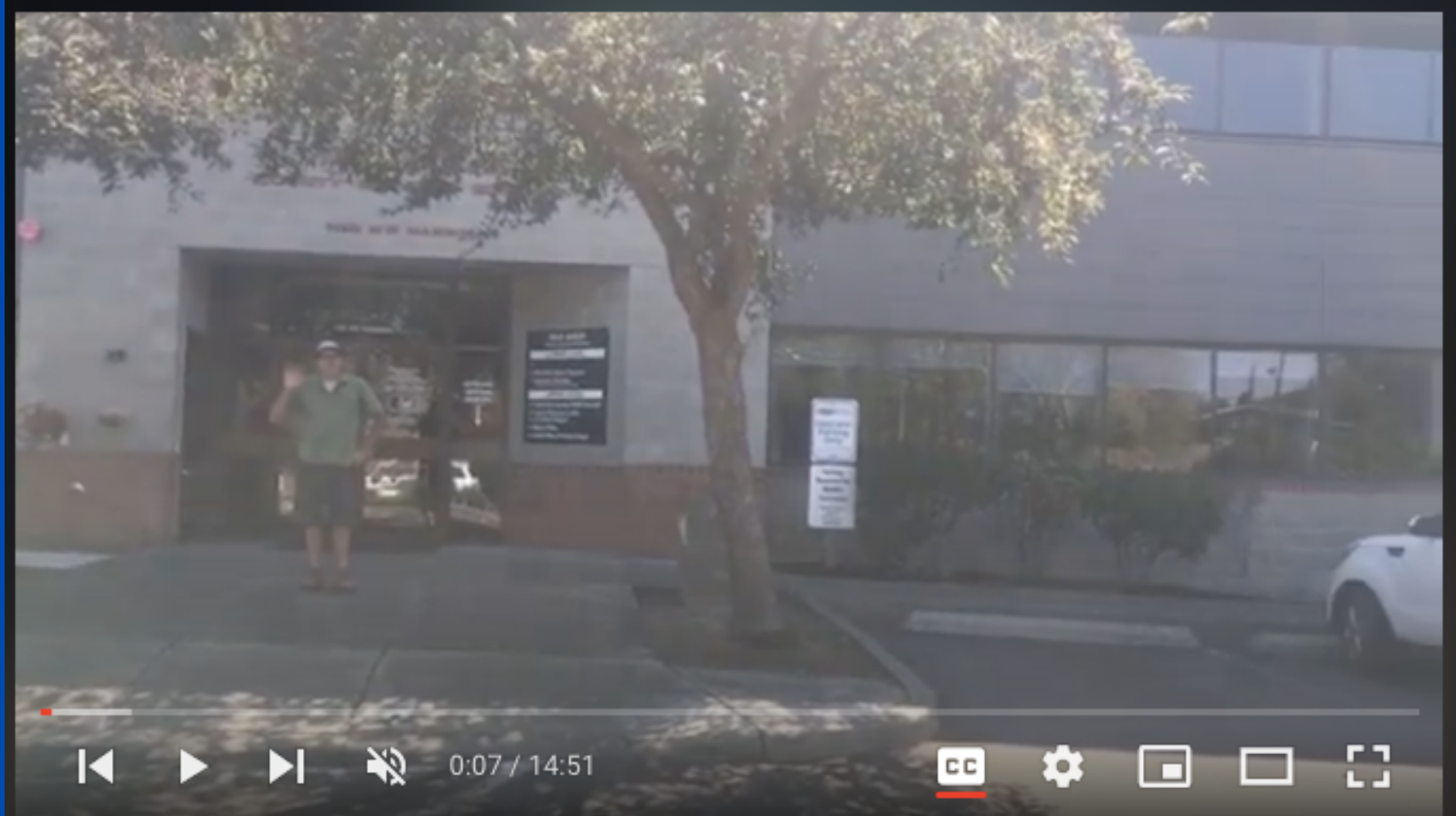
- Visiting parent waits in the room they will be using for the visit
- At-risk parents & children arrive at lobby one level upstairs from the daycare
- Higher risk exchanging parents come to the daycare for pre- & post- wait times
- All access to exterior and interior doors through key card passes

Safety

- Cameras cover upper and lower parking lots, entrances, and some of the interior, but not visit rooms
- No sound recording
- Staff wear panic buttons and communicate through radios w/ear pieces or cell phones

Safety continued

- No security staff
 - Lot of weight put on what we learn during orientations and on-going interactions with parent who has caused harm and at-risk parent & children
- Quick response time from law enforcement, but rarely have needed to call them



Mary's Place Program Tour



Thank you for being part of this tour of Mary's Place Supervised Visitation and Safe Exchange Center!

Learn more about us at <https://saving-grace.org/marys-place>

We'd love to answer any questions you may have about our services, physical space, or other details.

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SAVINGGRACE

Imagine Life without Violence

- Est. 1977 -

MARY'S PLACE

*Supervised Visit and
Safe Exchange Center*