

PROGRAM SPOTLIGHT

JOURNEY CENTER FOR SAFETY AND HEALING

SAFE AND SOUND VISITATION CENTER

Tour presented by

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At a glance



Established in 1997



Cleveland, Ohio

Serving greater Cleveland and surrounding counties



Community served

Safe and Sound Visitation Center serves families who are affected by domestic violence, child abuse, mental health, and other issues.



SAFE AND SOUND VISITATION CENTER FUNDING

OVW JFF funding synopsis

- In the past, OVW funding (Safe Haven grant program) has allowed Safe and Sound Visitation Center (SSVC) to relocate to its present location
- SSCV was not awarded OVW funding in 2017.
- In 2019, SSVC received an OVW-JFF three-year award, and we were just awarded a continuation grant which started October 2022.

Use of funding

- OVW JFF funds our supervised visitation partnership, which allows us to have an Onsite Intake Specialist at our Domestic Relations Court
- Access to the intake specialist has allowed a decrease in incomplete intakes with families and an increase in communication with court staff

Other funding sources

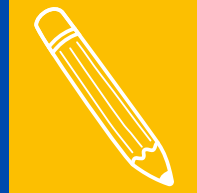
- SSVC is also used for supervised visitation and exchanges that do not have a history of violence. These families are able to use our services by funding provided by community foundations and the county's Fatherhood Initiative Program.
- It is important that SSVC provides services to as many families as possible due to the increased violence witnessed during exchanges outside of the visitation center.

Safe and Sound Visitation Center



Visitation services provided

Supervised visitation and
supervised exchanges



About our services

- Supervised visitation provided to ~ 150 families every month
- Families receive visitation every other week
- Supervised visits are typically 1 hour 45 minutes
 - Presently shortened to 1 hour and 30 minutes to give us time to deeply clean the rooms due to COVID-19
- 75 visits every month
- 35 safe exchanges every month, with room for expansion

Safe and Sound Visitation Center



Hours

- Monday–Thursday
 - 8:30am–6pm: Intakes and tours
- Friday
 - 9am–4pm: Intakes and tours
 - 4–8pm: Visits and exchanges
- Saturday
 - 9am–4pm: Visits and exchanges
- Sunday
 - 10am–5pm: Vists and exchanges



About our team

- Friday–Sunday (part-time)
 - 15 supervised visitation monitors, hours vary based on availability
 - On-site security guard during all weekend visitation services
- Full-time
 - Supervised visitation manager
 - Intake specialist
 - Lead monitor



MEETING THE DIVERSE AND UNIQUE NEEDS OF OUR FAMILIES

Safe and Sound Visitation Center welcomes the diverse and unique cultures of the families we serve. Not only does our staff reflect our diverse community's culture, but we also work with Journey Center's DEI Core team. SSVC also meets the unique needs of our families by conducting intakes before service begins, as a way to gain information about families' needs.



COMMUNITY PARTNERSHIPS

SSVC collaborates with multiple community partners, including:

- The Cuyahoga County Fatherhood Institute
- Cuyahoga County Domestic Relations Court Family First Program
- Steering Committee Advisory Board
- Legal Aid
- The Journey Center's Justice System Advocate Program

Our partnerships with these and other organizations offer families wrap-around services and resources.

SAFE AND SOUND'S PHYSICAL SPACE

Five individual visitation rooms

Including one ADA-
accessible visitation room
and a large common area
available to the families

Large family area

- Indoor jungle gym
- 1/2 basketball court
- Kitchenette
- Play area
 - Includes riding toys, air hockey, table tennis, and arcade-style basketball game

Two separate lobbies

Families are able to wait
here before and after
visitation

The Healing Room

Separate room
incorporated in the
residential lobby for child
and parent check-in

Welcome!

Safe & Sound
Visitation
Center

Canopy
& Advocacy
Center

0:00 / 7:18

Safe and Sound Program Tour

The image shows a YouTube video player interface. The video content features a man wearing a white jacket and a yellow cap standing in front of a large sign. The sign has the word 'Welcome!' written in a large, cursive font at the top. Below it, the text 'Safe & Sound Visitation Center' is on the left and 'Canopy & Advocacy Center' is on the right. The video player includes standard controls: a progress bar at 0:00 / 7:18, a volume icon, a closed captions icon, a settings gear, a full screen icon, and a share icon. The video title 'Safe and Sound Program Tour' is displayed at the bottom of the player.



Thank you for being part of this tour of Safe and Sound Visitation Center!

Learn more about us at
<https://www.journeyneo.org/safe-sound-supervised-visitation-center>

We'd love to answer any questions you may have about our services, physical space, or other details.

This project was supported by Grant No. 15JOVW-21-GK-02241-MUMU & Grant No. 15JOVW-22-GG-00243-JFFX awarded by the Office on Violence Against Women, U.S. Department of Justice. The opinions, findings, conclusions, and recommendations expressed are those of the authors and do not necessarily reflect the views of the Department of Justice, Office on Violence Against Women.

