



Resuming On-Site Supervised Visitation Services Safely Part 1: Slides 1-23 May 13, 2020

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Inspire Action for Social Change Team



Beth McNamara

*Co-Founder & Co-Executive
Director*



Jennifer Rose

*Co-Founder & Co-Executive
Director*



Amrita Hanjrah

Strategic Learning Manager

A Moment of Reflection





During this time of a global pandemic, there is no clear path or direct guidance on what will happen next.

COVID-19

The guidance provided in this webinar is not mandated - there is not a universal response that is currently being recommended or mandated for supervised visitation programming.

Every state and community will have varied and ever-changing response protocols and may experience closures, re-opening, and partial closures over the coming weeks, months, or years.

Our Services

A range of services to support individual needs



Maintain a Variety of Service Options

To think about a continuum of approaches that can be adopted and implemented as needed.

It may not be feasible or safe to create one way in which services are available during this time.



We Encourage Programs



Have a variety of service options available that can easily be modified to account for your community's changing needs.

Think creatively about ways your program can resume on-site services safely, while still maintaining the option of remote services, and other possible temporary program modifications.

Despite any changes in programming, services should still be grounded in the OVW SV&SE Guiding Principles.



Guiding Principles

**Safe Havens:
Supervised Visitation
and Safe Exchange
Grant Program**



Maintain a Culture of Care & Wellness



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- Lead with care and compassion.
 - Prioritize a culture of care and well-being.
 - Do not express judgment and avoid assumptions.
 - Be authentic and genuine in every interaction.
 - Show compassion and dignity to every person who enters your doors.
 - Be transparent about roles and expectations.

Maintain a Culture of Care & Wellness



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- Be flexible.
 - Create regular time to connect with staff, check-in, and see how you can support one another during this time.
 - Work with your local health officials, health consultants, and other community partners to determine the most appropriate plan for your program.



Resuming On-Site Supervised Visitation Considerations

To safely resume on-site SV&SE services, programs should consider how they will implement the current best practice measures for the prevention of COVID-19.

The CDC and OSHA Recommends Employers Develop Policies and Practices



- Implementation of basic infection prevention measures (social distancing, handwashing, and disinfection of surfaces)
- Prompt identification and isolation (temperature and symptom checks)
- Implementing workplace controls (protective equipment and administrative controls)

Prioritize Safe & Healthy Staff

Implement social distancing protocols and provide protective equipment such as face masks and gloves for all staff who come in direct contact with other staff and program participants.



Prioritize Safe & Healthy Staff

Each staff person should be asked to verify their health status to be safe and void of any symptoms prior to coming in contact with other staff members or program participants.



Prioritize Safe & Healthy Staff

Be prepared for possible staff quarantine

Establish a safe back-up plan to prevent the entire staff from potential exposure, mandated quarantine, and possible full program closure.



Prioritize Safe & Healthy Staff

Determine if staff who are at higher risk for severe illness from COVID-19 should return to work and provide direct service delivery.

Develop program policies and protocols on disinfecting to prevent the spread of the virus.



Prioritize Safe & Healthy Staff

Consider installing workplace controls such as high-efficiency air filters, increasing ventilation rates, and installing physical barriers where needed and appropriate.

Reconsider the length of time staff members are required be in direct contact with others.



Prioritize Safe & Healthy Staff

Plan your internal and external communication plan if temporary service closure or re-closure is required or recommended in your jurisdiction.



Consider How Staff will Safely Come in Contact with Families

Supervised visitation programming is a service that inherently may require close contact.

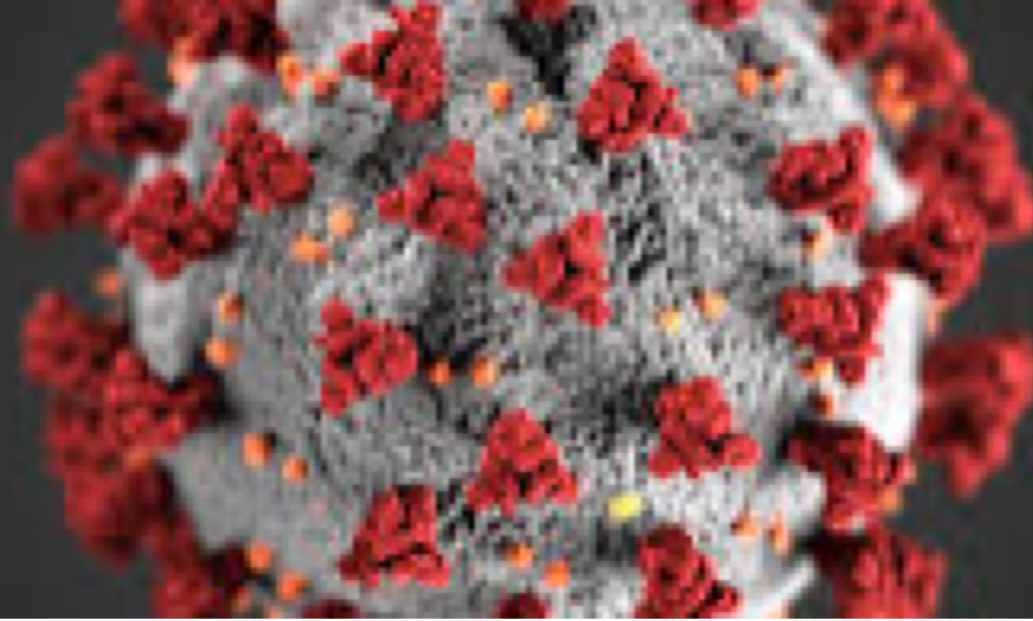
As a program, you will want to consider what protocols you will want to have in place to ensure a safe distance can be maintained as much as possible while balanced with your ability to safely monitor every interaction.

Consider How Staff will Safely Come in Contact with Families

If your programming limitations would compromise your ability to provide services in the safest way possible new considerations will need to be made.

Resuming On-Site Services will Require Careful & Thoughtful Program Modifications to Ensure:

- Services are being provided in a manner that supports the safety of adult and child survivors
- Meets the unique needs of families impacted by violence
- Safely adheres to the guidance to stop the spread of COVID-19



To Help Reduce the Spread of the Virus, Programs Should

Follow clear
social
distancing
protocols

Significantly
reduce the
number of
people who
come to your
facility

Decrease the
amount of
time people
spend in
your facility

Possible Program Modifications to Consider



- Complete all initial paperwork remotely.
- Conduct check-in appointments remotely.
- Continue to offer remote supervised visitation.
- Temporarily limit the number of people attending on-site visits.
- Temporarily reduce the amount of time on-site supervised visitation can take place.
- Conduct services in very contained areas.
- Reduce the use of any shared space to single-family use only.

Possible Program Modifications to Consider



- Limit the number of items available during a visit.
- Eliminate all soft surfaces & hard to clean items in visitation spaces.
- Ease the burden of health care facilities during this time and lift any requirements for documentation to cancel appointments.
- Temporarily reduce the number of items brought into the facility.
- Significantly reduce the contact between families-to-staff and family-to-family to maintain safe distancing.