



# **Resuming On-Site Supervised Visitation Services Safely Part 2: Slides 24-44 May 13, 2020**

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## Arrival and Departure Modifications

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- Implement a temperature and health screen upon arrival.
  - Significantly limit the number of families scheduled to arrive and depart from the program. Programs should ensure that there is never a time when multiple families would be in the same space at the same time.

# Arrival and Departure Modifications



- Significantly alter the program schedule to ensure there is enough time between families to clean & disinfect all common touch areas.
- Create a new safe pick-up and child return safe zone outside the building to eliminate the need for additional people to enter and exit the facility.



## Arrival and Departure Modifications

- Create a safe drop-off and pick-up space inside the building that isn't in a small confined space or doesn't require moving through multiple areas of the facility.
- Eliminate unnecessary frequent touch items such as sign-in sheets, shared pens, restroom keys.



## Arrival and Departure Modifications

- Create a protocol for arriving parents to call staff upon their arrival (or imminent arrival) so staff can be prepared to greet them.
  - Helps avoid the use of common touch spots such as door handles, doorbells, and intercom buttons.
  - Reduces the number of people entering the building
- Install handwashing stations at the entrance of the facility

# Arrival and Departure Modifications



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- Provide gloves and sanitary disinfecting wipes for cleaning any common touch areas between each use.
  - Ask that the same parent or designated person drop off and pick up the child, if possible, to reduce the number of people coming and going from the program.

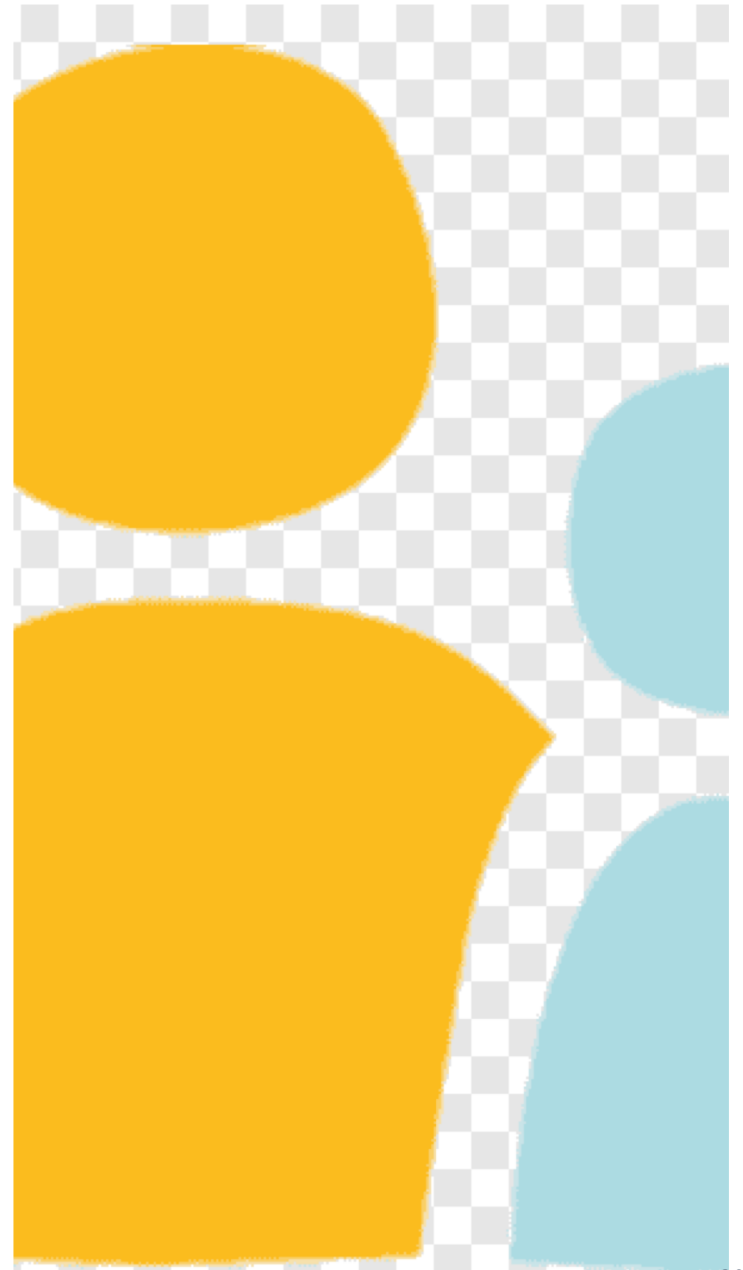


Modify how staff transport children from one parent to another. Possible options include:

- Infants could be transported in their car seats.
- Toddlers could be transported using a stroller or wagon.
- Young children could use a trike or a ridealong vehicle.
- For multiple children or spaces that require more vigilance in moving children from one area to another, programs could consider utilizing a rope, string, or ribbon for each child and staff to hold onto while transitioning from one area to another.

# Contact Between Children and Visiting Parents

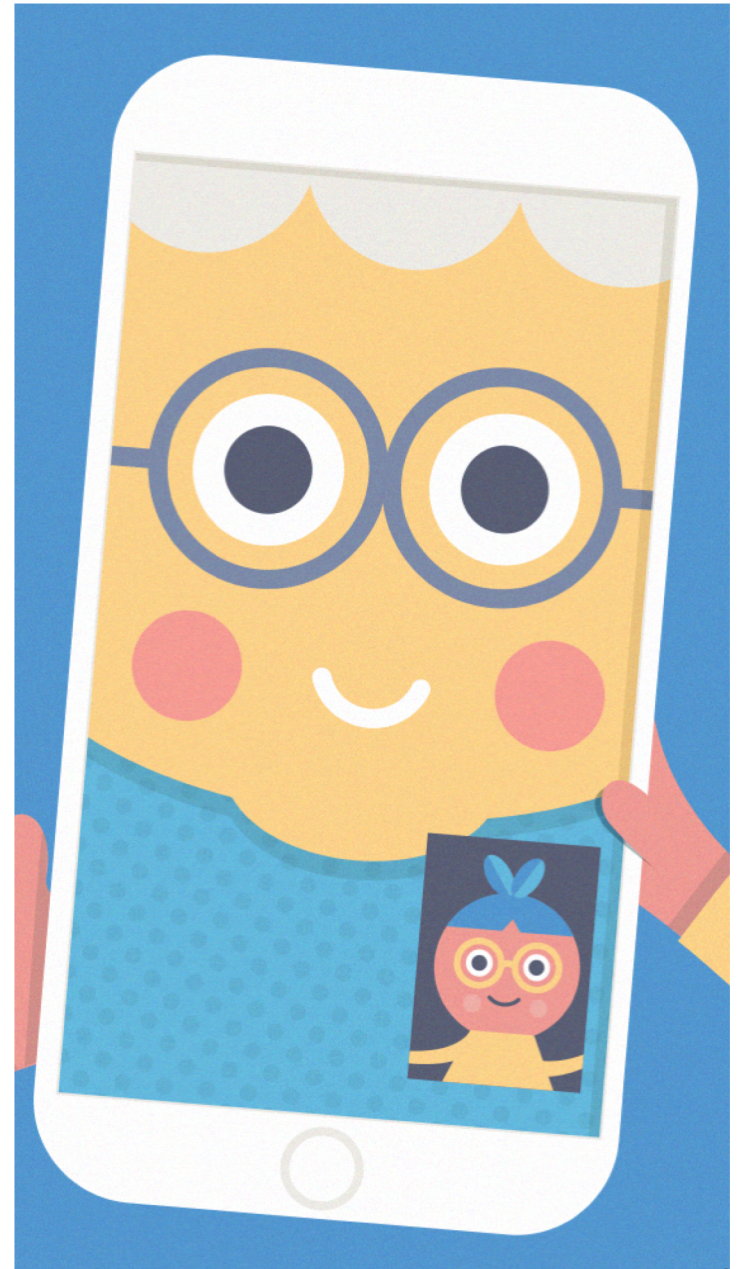
- Each family will have varying levels of risk associated with coming into contact with each other.
- For each family utilizing on-site services, it will be important to establish a clear understanding and an agreement about coming into close physical contact with one another.





# Contact Between Children and Visiting Parents

- For some families maintaining social distance between each other may be needed and possible.
- For others, it may not be identified as essential and therefore not necessary.
- And for others, it may be considered important but based on other factors, not possible.
- For those who express serious concern on-site services may not be a viable option for those families, and remote services may need to be considered.





## One Way Is Not the Right Way



Each family will require its own set of guidelines and responses. There will not be **ONE** way that will fit all.

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# Specific Guidance for Temperature and Health Screening

The current CDC and OSHA guidance asks employers to ensure those who come to your facility are healthy and virus free. This is difficult to implement with a high level of certainty, but some steps can be taken. It is also important to remember that people can be symptom-free or have very moderate symptoms and still be a carrier of the virus.

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# Specific Guidance for Temperature and Health Screening

Screen parents and children upon arrival and ensure that persons who have a fever or other signs of illness are not admitted into the facility.

Possible symptoms:

- Cough
- Shortness of breath or difficulty breathing
- Fever of 100.40+
- Chills
- Muscle pain
- Sore throat
- New loss of taste or smell

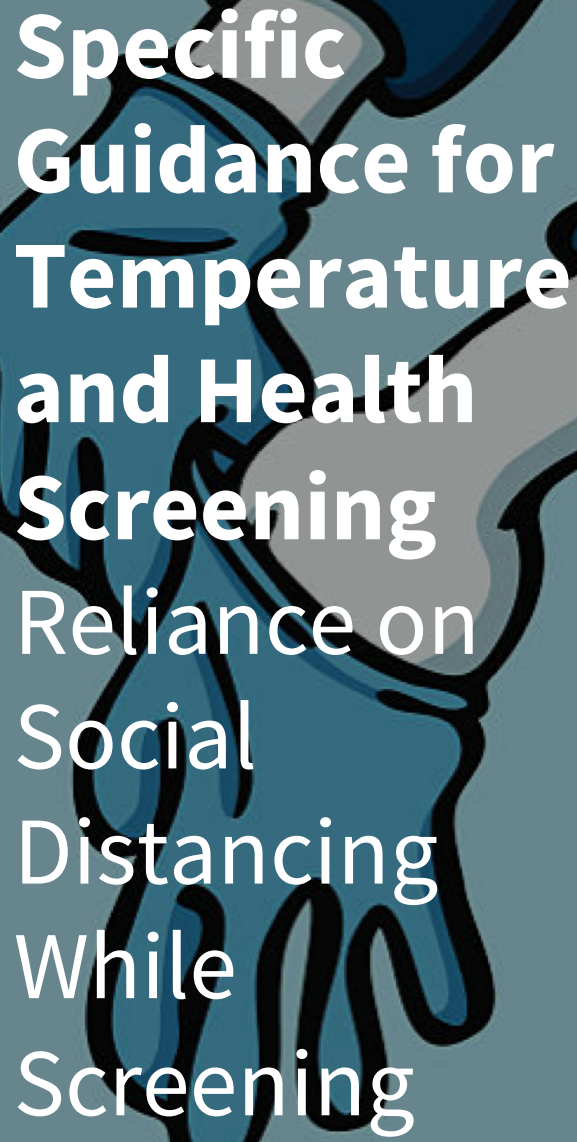
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# Specific Guidance for Temperature and Health Screening

Reliance on Social Distancing  
While Screening

Upon arrival, ask each parent and child to wash their hands with soap and water for 20 seconds. If soap and water are not available, use a hand sanitizer with at least 60% alcohol.



An illustration of two hands being washed with soap suds. The hands are rendered in shades of blue and grey, with thick black outlines. The background is a solid dark blue. The text is overlaid on the left side of the image.

# Specific Guidance for Temperature and Health Screening Reliance on Social Distancing While Screening

- Ask each visiting parent to put on gloves and to take their own temperature upon entering the facility, verify the reading with staff, and confirm to staff that they are symptom-free.
- Ask the custodial parent to put on gloves and take their child's temperature upon entering the facility, verify the reading with staff, and confirm to staff that their child is symptom-free.

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# Specific Guidance for Temperature and Health Screening

Reliance on Social Distancing  
While Screening



- Make a visual inspection of the parent and child for signs of illness.
- Visually confirm the temperature reading.

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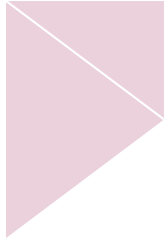
# Specific Guidance for Temperature and Health Screening

Reliance on Social Distancing  
While Screening



- Ensure the thermometer is thoroughly disinfected in between each check.





# Reminders:

- Programs should think about a continuum of approaches that can be adopted and implemented as needed.
- It may not be feasible or safe to create one way in which services are available during this time.
- Programs may experience closures, re-opening, and partial closures over the coming weeks, months, or years.



# Reminders:

- Programs will need to have a variety of service options available that can easily be modified to account for the needs of each family utilizing services and your community's changing needs.
- Think creatively about ways your program can resume on-site services safely, while still maintaining the option of remote services, and other possible temporary program modifications.

**Please reach out to your OVW program specialist if you have questions regarding the temporary changes in delivering services.**



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Against Women & Children*

# May 2020 SV&SE Weekly Support Sessions

## **Weekly Tuesday Self-Reflection Sessions**

May 5, & 12, 19, & 26, 2020

7-8 AM Hawaii / 9-10 AM Alaska / 10-11 AM Pacific / 11 AM-12 PM  
Mountain / 12-1 PM Central / 1-2 PM Eastern

## **Weekly Thursday Drop-in Sessions**

May 7, 14, 21, & 28, 2020

10-11 AM Hawaii / 12-1 PM Alaska / 1-2 PM Pacific / 2-3 PM Mountain / 3-4  
PM Central / 4-5 PM Eastern

**Call-in Details are Posted on our Webpage**

<http://www.inspireactionforsocialchange.org/covid-19svsupport>



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# **New Monthly Compassionate Leadership Series**

A time for SV&SE program directors, managers, team leaders to come together to learn, grow and flourish. This monthly call will strive to support each of us to deepen our compassion, strengthen our skills, and enhance our ability to lead strong, resilient, and effective teams.

**First Session: May 20, 2020**

9-10 AM Hawaii / 10-11 AM Alaska / 11-12 AM Pacific / 12-1 PM Mountain / 1-2 PM Central / 2-3 PM Eastern

**Log-in Details are Posted on Our Webpage**

<http://www.inspireactionforsocialchange.org/covid-19svsupport>



We are here to provide you support - please contact us anytime (Evenings and Weekends Included)

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